



Cboe Global Indices Feed Disaster Recovery (DR) Connectivity Survey

Reference ID: C2025013101

OVERVIEW

As a part of Cboe Global Indices' Disaster Recovery (DR) effort, we are working to ensure our customers can connect to our DR environment in a potential event that impacts our Cboe Global Indices Feed (CGIF) services. You are receiving this notice as you have been identified as a CGIF customer.

We kindly request your participation in a brief survey regarding your firm's connectivity to the CGIF DR environment. Your survey responses will allow us to better understand your firm's readiness if CGIF experienced a system disruption in the Production environment and assist us in improving our DR procedures.

SURVEY DETAILS

- **Purpose:** To gather feedback on your firm's DR connectivity status and improve our DR procedures.
- **Duration:** The survey should take approximately 7 minutes to complete.
- **Link:** [Cboe Global Indices DR Questionnaire](#).
- **Deadline:** Please complete the survey by **February 28, 2025**.

ADDITIONAL INFORMATION

If you have any questions about the survey or need assistance, please contact the Cboe Operations Support Center (OSC). Please refer to the [Cboe Global Indices Feed Specification](#) or contact the OSC for technical related questions. Please contact the Cboe Index Data Group for commercial details.

We appreciate you taking the time to complete the survey.

Cboe Operations Support Center

312.786.7642 | indexsupport@cboe.com

Cboe Index Data Group

312.786.7764 | indexdata@cboe.com