



To: Trading Permit Holders

Regulatory Circular RG12-115

From: Market-Maker and DPM Administration (MDA)

Date: August 16, 2012

Re: CBSX Appointment System Access Requirement

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**This circular updates Regulatory Circular RG12-112**

Please note that effective Tuesday, September 4, 2012, the Market-Maker and DPM Administration (MDA) Department will no longer facilitate CBSX Market-Maker appointment changes via an email or phone request.

It will be the responsibility of each Trading Permit Holder (TPH) to maintain its Market-Maker appointments via the online appointments system (MPPI) at <https://appointments.c2exchange.com>. Generally, only in the event of a system malfunction will the MDA Department provide appointment changes via an email or phone call request going forward. However, if at any time you need assistance or have questions on the functionality of the appointments system, please do not hesitate to contact the MDA Department.

Additionally, if you do not yet have access to the online appointments please contact 312-786-7198 or [mqa@cboe.com](mailto:mqa@cboe.com).

Please contact Allison Kile at (312) 786-7210 or [kilea@cboe.com](mailto:kilea@cboe.com) if there are any questions.