

Cboe Information Solutions Invoice and Payment Harmonization

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Overview (UPDATED)

Cboe Information Solutions is dedicated to providing clients with a cohesive product suite and efficient service experience.

Effective February 1, 2021, Cboe Information Solutions will be harmonizing invoicing and payment processing, where feasible, in an effort to increase efficiencies.

A new effective date will be announced with advance notice once confirmed.

Who is impacted?

Clients of the following Cboe Information Solutions Entities:

- Cboe Global Indices
- Cboe Hanweck
- Cboe LiveVol
- Cboe Silexx
- FT Options
- Trade Alert

What is changing?

- Cboe Information Solutions clients will receive consolidated invoices when feasible.
 - a. Clients that are NOT Cboe Options Exchange (C1) TPHs will receive one invoice for all Information Solutions products.
 - b. Clients that are C1 TPHs will have Information Solutions products included on the corresponding C1 invoice.
 - i. All fees reflected on the invoice will be automatically drafted via OCC, as per the existing Exchange process.
 - ii. C1 invoices will continue to be posted on the [Cboe customer web portal](#).
- Sales tax will be reflected and billed as required.
- Registered billing addresses must be the same to consolidate invoices. Different registered billing addresses require separate invoices due to sales tax requirements.

- Credit card payments continue to be supported for Cboe DataShop and TradeAlert online purchases only.
- Itemized user information will be eliminated from the invoice process, and remain available upon request from jsgsales@cboe.com.
- ***Cboe Information Solutions is exploring opportunities to align its billing period with C1.***

What is remaining the same?

- ~~➤ Cboe Information Solutions fees apply to month of invoice date.~~
- C1 Exchange fees are in arrears.

Example:

Invoice dated February 1, 2021 reflects:

- ~~1) Cboe Information Solutions services for the month of February.~~
- 2) C1 Exchange fees incurred in January.

Additional Information

[Cboe Information Solutions](#) offers a comprehensive and holistic array of data, analytics and execution services for each stage in the lifecycle of a transaction. From pre-trade, to at-trade, to post-trade, these solutions deliver insights, alpha opportunities, portfolio optimizations and seamless workflows.

We appreciate your business. Our trading community inspires and drives our mission of defining markets.

Email Cboe Information Solutions with any questions: jsgsales@cboe.com.