



EXECUTE SUCCESSSM

Regulatory Circular RG14-162

Date: November 19, 2014

To: Trading Permit Holders

From: Business Development and Regulatory Services Division

RE: Instant Messaging and E-mail

This Regulatory Circular Updates RG10-020

Effective November 20, 2014, Trading Permit Holders ("TPHs") of the Chicago Board Options Exchange, Incorporated (the "Exchange") may receive orders via instant messaging and e-mail in all trading crowds for all option classes, provided that all applicable Exchange audit trail and recordkeeping requirements are met.

IMPORTANT: Orders received via IM and e-mail, similar to other non-electronic orders (e.g., phone orders), must be "systematized" in a format approved by the Exchange in connection with the Consolidated Options Audit Trail System ("COATS") pursuant to Exchange Rule 6.24. Please see RG13-117 for further details regarding COATS.

Policies regarding the use of systems located outside of the trading crowd remain unchanged.

TPHs are also reminded that the use of a system to send instant messages and e-mail must conform to all applicable laws, rules, policies and procedures of the Securities and Exchange Commission and the Exchange in force at that time. In particular, TPHs must maintain a record of any instant message, e-mail or any other type of internet communication relating to the TPH's business as necessary to comply with SEC Rules 17a-3 and 17a-4. Please see Regulatory Circular RG09-122 for more information on supervision of electronic communications and record retention requirements.

Without limiting the authority of the Exchange to terminate the right of a TPH to install, maintain, and use a system on the floor, the Exchange may revoke the right of any TPH to disseminate messages over a system or may condition the right of any member to disseminate messages over a system if the Exchange believes such action is warranted because it interferes with the operation of the Exchange or otherwise conflicts with the Exchange's rules, the rules of the Securities and Exchange Commission, or other applicable law(s).

Additional Information:

Questions regarding operational matters related to this circular may be directed to the CBOE Help Desk at Helpdesk@cboe.com or (866) 728-2263. Questions regarding regulatory matters related to this circular may be directed to Reginterps@cboe.com or (312) 786-8141.